



Installing Formilla into your Miva Merchant website is a breeze! In just a few short steps, you can have Formilla installed on your website ready to use. The Formilla installation script just needs to be copied and pasted into the Global Footer in your Miva Merchant admin. Below are instructions showing how this is done.

1. You need to be registered for a Formilla account. Sign up for a Formilla account [here](#).
2. Find your Formilla installation script by simply logging into your Formilla account, clicking on **Settings** in the left menu, then clicking on **Installation**. You'll see the chat script on the right-hand side of the page in the large text area. Keep this script handy to paste into your Miva Merchant site in a bit.

The screenshot shows the Formilla account settings interface. On the left is a dark blue sidebar with navigation options: DASHBOARD, CONTACTS, AUTOMATION, SETTINGS (highlighted with a red circle), and HELP. The main content area is titled 'Settings' and includes sections for General Settings, Widgets, Users, My Apps, Canned Messages, File Sharing, Banned Visitors, Security, and Billing History. The 'Installation' option is highlighted with a red box. To the right, the 'Plugin ID' is displayed as 'cs8fb158-d27f-495f-ad3a-d875f38cdeca'. Below this, instructions state: 'To install Formilla on your website, you can use one of our many plugins to get up and running </body> tag of your site and you'll be all done!'. A large text area contains the installation script, which is highlighted with a red box and an arrow pointing to it. The script is as follows:

```
<script type="text/javascript">
(function () {
  var head = document.getElementsByTagName("head").item(0);
  var script = document.createElement("script");

  var src = (document.location.protocol == 'https:'
  ? 'https://www.formilla.com/scripts/feedback.js'
  : 'http://www.formilla.com/scripts/feedback.js');

  script.setAttribute("type", "text/javascript");
  script.setAttribute("src", src); script.setAttribute("async", true);

  var complete = false;

  script.onload = script.onreadystatechange = function () {
    if (!complete && (!this.readyState
    || this.readyState == 'loaded'
    || this.readyState == 'complete')) {
      complete = true;
      Formilla.guid = 'cs8fb158-d27f-495f-ad3a-d875f38cdeca';
      Formilla.loadWidgets();
    }
  };

  head.appendChild(script);
})();
</script>
```

3. Log into your Miva Merchant admin interface and click on **User Interface**

What's New

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Quicklinks

- Catalog
- Customers
- Marketing
- Marketplaces
- ReadyTheme
- Order Processing
- User Interface**
- Data Management
- Store Settings
- Reports
- Shipping
- Payment
- Order Fulfillment
- Logging
- System Extensions
- Utilities
- Domain Settings
- URI Management
- Modules
- Users
- Request Support
- View Store
- Log Out

Apps & Themes

Browse our app store for add-ons and themes for your Miva Merchant store.

Install an App View Themes

Information

Miva Merchant 9.14.00
MivaScript Engine v5.33
Database API: mysql
Sessions: 1 total
1 concurrent
1 user

There were 2 failed login attempts since your last login.

[About Miva Merchant](#)

Support

4. Click on **Settings** in the top menu bar in the User Interface section.

Menu History Bookmarks dev store Search... Miva Merchant

Home > User Interface > Pages

User Interface

Pages Items Image Types Frameworks **Settings** Search Settings

Reset More

Search Pages...

+Code	Name	Title
ABAL	Customer Account Balance	
ABUS	About Us	
ACAD	Customer Create	

5. Scroll down a bit to the Global Header & Footer section. Paste the Formilla installation script (obtained above) below the last line in the Global Footer section. After pasting the installation script, be sure to click on Update in the upper right to save changes.

Global Header & Footer

Global Header:

```
1 <section class="o-wrapper o-wrapper--full t-global-search" itemscope itemtype="http://schema.org/WebSite">
2   <meta itemprop="url" content="//&#x2F;&#x2F;mvt:global:domain:name;"/>
3   <form class="t-global-search__form" method="post" action="&#x2F;&#x2F;mvt:uris:SRCH:rr;" itemprop="potentialAction" itemscope itemtype="
4     <fieldset>
5       <legend>Product Search</legend>
6       <ul class="c-form-list">
7         <li class="c-form-list__item c-form-list__item--full c-control-group u-flex o-layout--align-center o-l
8           <label class="u-color-gray-50 u-font-tiny" for="global-search"><span class="u-icon-search"></span></li>
9           <button class="c-button c-control-group__button u-bg-gray-10 u-border-none u-cc
10          </li>
11
```

Notes:

Versions: Updated by Framework 'colossus' on 12/16/2019 17:18:29 PST [Recall](#) [Clear History](#)

Global Footer:

```
129 <#x2F;&#x2F;mvt:item name="readytheme" param="contentsection( 'site_copyright' ) />
130 </mvt:if>
131
132 <#x2F;&#x2F;mvt:item name="head" param="footer_js" />
133 <#x2F;&#x2F;mvt:item name="readytheme" param="contentsection('elements-core') />
134 <#x2F;&#x2F;mvt:item name="ga_tracking" />
135
136
137
138
139
```

Paste script here

Notes:

Versions: 12/17/2019 10:10:25 PST [Recall](#) [Clear History](#)

HEAD Tag Content

Formilla is now installed on your website, and you are ready to chat with your visitors! We have useful information about many features at <https://www.formilla.com/blog/>. Feel free to reach out to us by starting a chat, or by emailing us at support@formilla.com.